Welcome week 2016

Academic & pastoral support

Yang He
Progression

- Stage 1
- Stage 2
- Stage S
  - ‘Sandwich year’ (Placement year in industry)
- Stage 3

Please note:
- CO320 is non-compensatable
- If you fail a module on the first attempt, your mark will be capped (at 40) at resit
Key skills

- Learning to learn
- Communication
- Numeracy
- IT skills
- Team work
Student support

- Academic support
  - For your learning and academic success

- Pastoral support
  - For other problems that you may have
Academic support

- School of Computing
  - Academic adviser
  - Computing workshops
  - Value programme

- University of Kent
  - UELT – Unit for Enhancement of Learning & Teaching
  - SLAS – Student Learning Advisory Service
  - DSU – Disability Support Unit
  - Drill Hall Library
Academic adviser

- Every student is assigned an Academic Adviser (tutor)
- Your tutor is your first point of contact
  - Give you academic advice and guidance
  - Monitor your performance
  - Review your progress
  - Keep your records
  - Advise you on opportunities for further development
  - Write your reference
Concession

- Contact your tutor if you get into difficulties or have any issues affecting your study
- For an issue to be considered by the school and the university, it needs to be properly documented
  - You need to fill in the concession form and hand it in to Janine together with relevant supporting documents
    - e.g. doctor’s certificate
  - Details of concession application procedure at
Computing workshops

- A number of Stages 2 & 3 students are selected to work for the school at Medway.

- They run Computing workshops to provide peer support for Stage 1 students:
  - Two sessions in each week during term time.

- You are encouraged to attend workshops to:
  - Seek advice
  - Get help
  - Improve your performance

- But they will not do coursework for you!
Pastoral support

○ Through the school
  ● Your Academic Adviser (tutor)
  ● Student Experience Officer
  ● Senior Tutor
  ● School information for students at http://www.cs.kent.ac.uk/students/

○ Through university organisations, e.g.
  ● Disability Support Unit
  ● Student Wellbeing Support
  ● Counselling services
  ● Careers Advisory Service
What you are expected (1)

○ Respect
  ● University rules
  ● University staff
  ● Your fellow students
  ● Yourself

○ Attend lectures/seminars/classes on time
  ● If you cannot attend with a valid reason you should email relevant lecturers/class supervisors in advance and ask for authorisation
    ○ Don’t forget to copy in your tutor

○ Submit your coursework before the deadline
  ● A mark of zero will be awarded to late or non submission
What you are expected (2)

- Check your university email account *everyday*
- Respond to staff emails *promptly*
  - Do not forget to sign your name!
- Check module pages regularly
- Inform us when things change
  - e.g. your contact information
What you can expect from us

○ You have the right to expect that we will
  ● Provide the information you need
  ● Treat you fairly and with respect
  ● Be on time for our lectures/seminars/classes
  ● Provide you with timely feedback on your coursework
  ● Respect your confidentiality
  ● Act in ways to merit your trust
Thank you for listening.
Any questions?